



Group Feedback Form

SYDNEY BEACHOUSE

Northern Beaches

Thank you for choosing our hostel for your group. As we are always aiming to improve, we ask if you could please complete this survey and return it to reception before you leave, or fax/post it back to us at your leisure. Remain anonymous if you prefer, and only complete the sections you wish to. Thank you for your valuable input!

GROUP NAME _____ NUMBER IN GROUP _____

ARRIVAL DATE _____ DEPARTURE DATE _____

How did you first find out about Sydney Beachouse YHA? (Please Tick)

- Website: Which one? _____ Word of Mouth
- Brochure: Which one? _____ YHA Hostel/Group Membership
- Tour Agent: Which one? _____ Other group or Individual
- Advertisement: Where? _____

Has your group stayed with us before? Yes No When? _____

Has your group used other YHA's in Australia? Yes No Where? _____

How would you rate the following at Sydney Beachouse YHA? (Please Circle)

Hostel Location	1	2	3	4	5
Service/Staff	1	2	3	4	5
Facilities	1	2	3	4	5
Atmosphere	1	2	3	4	5
Value for Money	1	2	3	4	5
Catering	1	2	3	4	5
Cleanliness	1	2	3	4	5
Booking Process	1	2	3	4	5
Safety/Security	1	2	3	4	5

Would you use Sydney Beachouse YHA again? Yes No

Comments or suggestions for improvement:
